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Over the past decade, the nine previous symposia have provided the forum for academics and practitioners to share their research, knowledge and practical experiences in the operations, supply chain and services management areas. These symposia have contributed greatly to considerable progress being made towards these areas becoming a recognised discipline worthy of serious scholarship and establishing its own body of knowledge. In 2012 we celebrate the 10th year of the symposium. Looking forward to the next decade, we are now at a stage where it is necessary to address the next set of challenges facing the discipline. We need to further develop the body of knowledge, focusing on the ideas and theories relevant to the discipline. We invite contributions addressing issues and problems in the operations, supply chain and services management discipline. These contributions should aim to take the discipline forward and can be of any type, including the following:

- Conceptual papers addressing the theoretical basis of our discipline;
- Empirical studies and field based studies examining the fundamental concepts;
- Analytical modelling and simulation of processes and systems.

Papers submitted will be subjected to the double blind peer review process and will be published in the symposium proceedings.

Important Dates: Full papers due: 29 February 2012 Abstracts due for non-refereed papers: 16 April 2012 Final papers due: 07 May 2012 Early bird registration closes: 11 May 2012

Registration Fee: Registration fee will include the symposium proceedings, catering for the two days and the symposium dinner on the evening of 14 June 2012. Academics/Researchers/Practitioners: \$350 Research Students: \$250.

Symposium Chairs: Professor Amrik Sohal (Monash University) Amrik.Sohal@monash.edu; Associate Professor Prakash Singh (University of Melbourne) psingh@unimelb.edu.au

Other Organising Committee Members: *Monash University:* A/Prof Daniel Prajogo, Dr Dayna Simpson, Dr Peter O'Neill and Dr Richard Cooney; *University of Melbourne:* Prof Danny Samson and Dr Vikram Bhakoo.

Please submit your papers/abstracts to the symposium secretariat, Sanaz Bayati: sanaz.bayati@monash.edu

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1. To further the development of management education and associated disciplines in Australia, New Zealand and globally;
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4. To promote greater collaboration between the Academy's Members and its various stakeholders and alliance partners.

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