
Editorials

- 81 Managing change for the better. Impressions of what distinguishes hares from tortoises in implementing the National Service Framework
P. Kennedy
- 84 Involving users in the development of psychiatric services – no longer an option
M. Crawford

Opinion & debate

- 87 The role of users of psychiatric services in service development – influence not power
P. Campbell

Original papers

- 89 Assaults and threats on psychiatrists
S. Davies
- 92 Effectiveness of audit in improving interview room safety
D. P. J. Osborn and S. Tang
- 95 Crisis intervention: the professionals' perspective. A questionnaire survey
F. Lazaro, E. Kulinskaya and R. Tobiansky
- 98 Deliberate self-harm. The impact of a specialist DSH team on assessment quality
S. Whyte and A. Blewett

- 101 General practitioners and child and adolescent psychiatry: awareness and training of the new commissioners
D. M. Foreman

Special articles

- 105 Service innovations: a depersonalisation research unit progress report
M. L. Phillips, M. Sierra, E. Hunter, M. V. Lambert, N. Medford, C. Senior and A. S. David
- 109 Service innovations: Maple House – an autistic-friendly NHS facility
Z. Jabarin, J. Crocombe, E. Gralton and S. Carter
- 112 Psychotherapy training in Singapore
A. Ang

Drug information quarterly

- 114 A review of the treatment options for clozapine-induced hypersalivation
A. Cree, S. Mir and T. Fahy

Columns

- 117 Correspondence
- 118 The College
- 119 Reviews
- 120 Miscellany
- 120 Forthcoming events