

P02-44 - THE PATIENT'S PRIVACY IN THE CARE OF ELDERLY PEOPLE AND ITS CORRELATION WITH SATISFACTION IN EMERGENCY DEPARTMENT

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Objective: The objective of this study was to determine the rate of observe patients Privacy by treatment team and its correlation with patient's satisfaction in an Emergency Department.

Methods & material: This was a cross-sectional correlation study that 260 hospitalized elderly patients in census method were recruited in Emergency Department of selected hospital of Tehran, Iran. Data were collected using a questionnaire included various dimensions in patients privacy and satisfaction. Data were analyzed using descriptive and analytic statistical methods by SPSS software.

Results: Half of patients perceived that their privacy observed at poor to medium level. About 49.4% of patients reported that their privacy was observed at near to excellent to excellent level. Also about 1/3 of patients perceived that physical privacy and psychosocial privacy observed in medium level and their good information privacy. Satisfaction of 76.4% patients was low and medium. However satisfaction 50% of patients in physical privacy and 58.6% in information privacy was low. There is a strong correlation between level of privacy observed and satisfaction in various dimensions. There was significant correlation between some of the demographic variable and observes of privacy and satisfaction.

Conclusion: In regard to observe of privacy and satisfaction of the most of patients is not in good level thus it is need to specific attention of clinicians and educators to this point. Also interventions is need for better observe of privacy and patients satisfaction.

Keywords: Patients' privacy, satisfaction, treatment team, Emergency Department.